

West Lake News

Gate Safety



Now that the entrance gate is closed 24/7, it is important to review the rules for safe gate use.

Please adhere to the following guidelines so that we avoid accidents to people, pets, cars or the gate: *The gate is intended for vehicular use only. Pedestrians and bike riders must use the adjacent Pedestrian Gate.*

Do not enter the entrapment zone (the area in which the gate swings) as it moves open.

It is important to stay in the correct lane when entering or exiting the gate as the gates move independently of each other. Do not drive into the wrong lane to bypass the curved entrance to the entry gate. This might cause a head-on collision with cars exiting.

Do not tailgate when entering or exiting. Use your own entry device. The gate goes from closed to fully open and closed again in about 15 seconds, which is not enough time to “sneak” through.

Please be safe, Westlake neighbors!

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Hope Children's Home— Donations Needed



For 50 years, Hope Children's Home, a non-profit organization located here in northwest Tampa, has cared for discarded, abused, unwanted, or orphaned children. Infants through 18 year olds are looked after only through private donations. The school supplies we collected at our Back to School event were enthusiastically received by the children at this Home.

At our December 8th holiday event (additional info to follow), we will be collecting donations for Hope Children's Home. Of particular need are gift cards to Walmart, Target, JCPenney, Payless, Rack Room Shoes, Old Navy and Dick's Sporting Goods. (Santa Tip: you can redeem credit card points to purchase gift cards). Also needed are clothes (toddler through age 18), toiletries, hair accessories and board games. For additional information and holiday suggestions, you can go to hopechildrenshome.org, Menu, “You can Help”, “Help a Child for Christmas”.

Message from the Board

Always remember that you can check out TownhomesOfWestlake.com for the latest updates on our community.

Our new management company, Greenacre Properties, has been working hard to finalize the transition from Rizzetta. They have been a pleasure to work with, as they are proactive about responding to resident issues, and we are looking forward to them being even more active with the community.

Halloween turned out to be a fun night with great decorations and a big turnout. Thank you to all who participated with treats for all ages (and dogs too!). The Spirit committee thinks that this will only get better next year.

The annual budget meeting was November 15th at the Maureen B. Gauzza Regional Library. The Board presented and adopted the 2019 budget.

As this newsletter goes to press, we would like to offer a tribute to Rhonda Erdman, who passed away over the weekend. Rhonda contributed much to the West Lake community from its beginning. As the current Chairperson of the Spirit Committee, Rhonda was very involved in planning our community events. She had also served as the first homeowner member of the Board of Directors



and had written several articles for previous newsletters. She will be greatly missed by all who knew her, both as a neighbor and a friend.

Holiday Decoration Guidelines



As we approach the holidays, the following holiday decoration guidelines are from the Book of Community Standards:

- Holiday displays in the front entryway or on the front door, along with traditional holiday lighting, do not require approval from the ACC.
- Holiday lights and decorations shall not create a nuisance to the adjacent residents of the community.
- Inflatable display items will not be permitted for any holiday.
- Holiday lights to celebrate Christmas, or similar holiday, may be installed commencing on Thanksgiving and shall be removed not later than January 15th of the following year. Brackets, clips and other holiday holders for holiday lights that are installed on a house must be removed at the time that the lights are removed.
- Special decoration displays for Valentine's Day, St. Patrick's Day, Easter, Memorial Day, Independence Day, Halloween, Veteran's Day, Thanksgiving, or other religious holiday may be placed on the exterior 15 days prior to the special day and must be removed 5 days after the special day.
- Any holiday displays other than those defined here will require approval of the ACC.

Friendly Reminders



Please put only pet waste in the Pet Waste stations. Junk mail, water bottles and trash should be placed in the garbage cans at the cabana or in your own garbage or recycle bins.

Please clean up after your pets. Residents are finding pet waste in their yards, in common area grass and on the sidewalks.

The only pet relief areas inside the gate are the large common area by the pool and the immediate areas around the pet waste stations, within approximately 10' of the sidewalk. Please do not allow your pets to walk into the grass or bed areas in front of, between, or in the rear of homes, as this is private property.

Look for new parking signage and striping at the school bus stop. When parking for the school bus, vehicles must stay West of the double yellow line on Fox Sparrow. Parking along double yellow line section creates a hazard for those trying to exit the community and could cause a serious accident. Also please do not park on the grass.

Please obey the 25MPH speed limit on Fox Sparrow outside the gate and the 15MPH limit inside the gate. The Hillsborough County Sheriff's Office has the authority to write tickets on Fox Sparrow Road and they have informed us that they will be issuing citations on Fox Sparrow.

3 ways to keep up with what's happening in the community:

- I. Latest News and Calendar on our website www.townhomesofwestlake.com
- II. Message Board located outside cabana by mailboxes.



- III. Email – If you would like to receive occasional emailed messages, please complete the Authorization for Electronic Notification form located on the website and email to:
secretary@townhomesofwestlake.com

Link to form is:

<https://townhomesofwestlake.com/wp-content/uploads/Authorization-for-Electronic-Notification.pdf>

If you have signed up for the emails and are not receiving them, please check your Spam and Junk folders and add townhomesofwestlake.com to your approved sender list.

• SEASON'S •
Greetings

What's Cooking?

Crockpot Butternut Squash Soup



- 1 large butternut squash, peeled and cut into large cubes (8 cups)
- 1 large onion, chopped
- 1 carrot, peeled and chopped
- 3 cloves garlic, minced
- 4 sprigs thyme
- 1 sprig sage
- 3 c. low-sodium chicken (or veggie) broth
- Kosher salt
- Freshly ground black pepper
- Pinch of cayenne
- Heavy cream, for serving
- Freshly chopped parsley, for garnish

In a large slow cooker, combine butternut squash, onion, carrot, garlic, thyme, and sage. Pour in broth and season with salt, pepper, and a pinch of cayenne.

Cover and cook until squash is very tender, on low for 8 hours or on high for 4 hours. Remove herb sprigs and use an immersion blender to blend soup until smooth.

Stir in cream and garnish with parsley before serving.

Silver Dollar Pumpkin Pancakes



- 3 cups cake flour
- 1 teaspoon salt
- 2 tablespoons baking powder
- 3 tablespoons sugar
- 2 cups canned pumpkin puree
- 2 whole eggs
- 3 teaspoons vanilla
- 2-1/2 cups milk
- 1/4 teaspoon pumpkin pie spice
- 1/2 cup heavy cream

- 3 tablespoons maple syrup
- Butter, for serving
- Maple syrup, warmed, for serving
- Finely chopped pecans, for serving (optional)

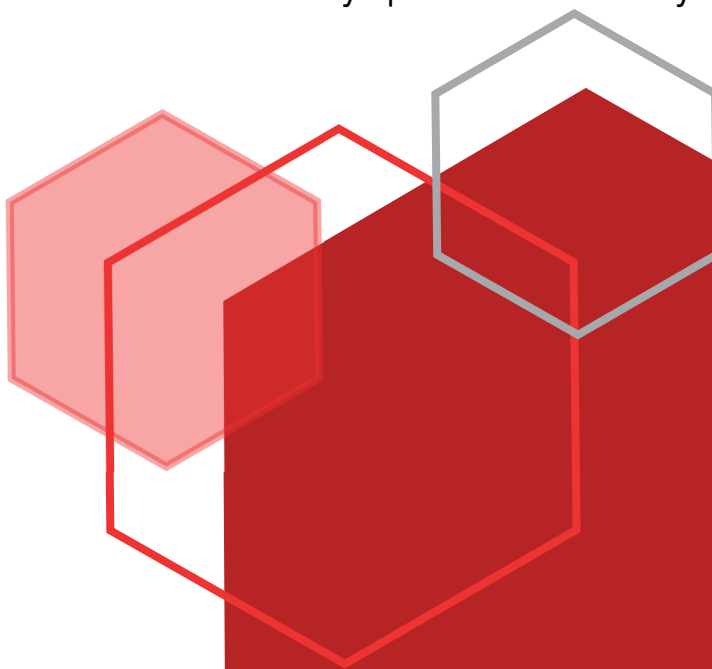
In a large bowl, combine cake flour, salt, baking powder, and sugar. Stir together and set aside.

In a separate bowl, whisk together pumpkin puree, eggs, vanilla, pumpkin pie spice, and milk. Slowly drizzle wet ingredients into dry ingredients, stirring gently with a spoon as you go. Once combined, if mixture needs more moisture, splash in a little more milk. Batter should be pourable.

Heat large skillet over medium-low to low heat. Smear a little bit of butter over the surface and drop tablespoon-sized amounts of batter onto the pan (more if you want larger pancakes.) Wait a minute or so, then flip to the other side. Pancakes should be light golden brown and set in the middle.

Whip cream with maple syrup (optional) until light and fluffy. Set aside.

Serve silver dollar pancakes and top with butter, sprinkle with chopped nuts, and drizzle with warm syrup. Serve immediately.



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Don't Just Take Our Word for It.

Customer Conversation with Touchstone Medical Imaging

BUSINESS CHALLENGE

Touchstone Medical Imaging used a variety of phone systems across 50+ centers, and most of the systems were older technology and not integrated with each other or with our data network.

Moving to Altus provided a much better option for addressing all the company-wide communication needs. Requirements from one center to the next were not one-size-fits-all: some locations needed a basic phone system, while others needed scheduling and pre-authorizations. Plus, our administrative locations, like corporate and billing, had their own specific set of needs including unified communications and contact center. The Altus services allowed us to meet the unique requirements of each business unit on a single platform.

DEPLOYMENT + SUPPORT

Initially, as we progressed through our growing number of centers, we taxed our internet bandwidth, which was serviced by one circuit connected to one of our data centers. Our deployment got in front of our network transformation, and we have since replaced our MPLS network with SD-WAN.

One of our goals for this change was to better position our company for cloud-based services, like the Altus phone system. Now that all voice traffic is not bottlenecked to one circuit, performance has improved and the Altus service shines.

BENEFITS REALIZED

The cost savings was a factor in adopting the Altus service. We projected \$2,500+/month in savings for our Denver market alone—nine of our current 70 centers.

Additionally, features were a significant driver. It was hard for us to justify upgrading to call center functionality when we had to invest in hardware and licensing for an on-premise system. Since switching to the Altus cloud system, we implemented call center functionality in support of IT, billing, scheduling and pre-authorizations. Being able to address department requirements on a user-by-user basis has dramatically expanded service offerings to our users and Altus continues to support our business growth.



Touchstone

MEDICAL IMAGING

FAST FACTS

- 1,200+ users
- 70+ sites across 6+ states
- 3-4 week avg. turn-up time per site
- 1 year total project rollout
- Use complete suite of services depending on particular needs of the users at that location including:
 - Business Voice
 - Unified Communications
 - Contact Center
 - Network Services
- Onsite deployment + training



Bryan Graves, CIO
Touchstone Medical Imaging, LLC

Advertise with Us

Business card \$10
1/4 page \$20
1/2 page \$40
Full Page \$75

To place an ad email the Spirit Committee at Spirit@townhomesofwestlake.com.



Cat Sitting Services

West Lake Resident

Judi Duchess

Call or Text

727-580-3927

Calendar of Events

Holiday Party

December 8 - 2-4 pm
Pool Cabana

Board Meeting

December 27 - 6:30 pm
Greenacre Properties
4131 Gunn Highway


Contact Us

To email all board members:
BOD@townhomesofwestlake.com

President: Robert Drummer
President@townhomesofwestlake.com

Vice President: Gary Deutsch
VP@townhomesofwestlake.com

Secretary & Treasurer: Willene Woods
Secretary@townhomesofwestlake.com



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